
UNITED STATES SECURITIES AND EXCHANGE COMMISSION WASHINGTON, D.C. 20549

Form 8-K
CURRENT REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE
SECURITIES EXCHANGE ACT OF 1934

JULY 22, 2003 (JULY 21, 2003)
(DATE OF REPORT (DATE OF EARLIEST EVENT REPORTED))

CENDANT CORPORATION
(EXACT NAME OF REGISTRANT AS SPECIFIED IN ITS CHARTER)

DELAWARE
(STATE OR OTHER JURISDICTION
OF INCORPORATION OR ORGANIZATION)

1-10308 (COMMISSION FILE NO.) 06-0918165 (I.R.S. EMPLOYER

IDENTIFICATION NUMBER)

9 WEST 57TH STREET

NEW YORK, NY
(ADDRESS OF PRINCIPAL EXECUTIVE OFFICE)

10019 (ZIP CODE)

(212) 413-1800 (REGISTRANT'S TELEPHONE NUMBER, INCLUDING AREA CODE)

NONE

(FORMER NAME OR FORMER ADDRESS, IF CHANGED SINCE LAST REPORT)

ITEM 7. FINANCIAL STATEMENTS

(c) Exhibits.

See Exhibit Index.

ITEM 12. RESULTS OF OPERATIONS AND FINANCIAL CONDITION

On July 21, 2003, we reported our second quarter 2003 results. Our second quarter 2003 results are discussed in detail in the press release attached hereto as Exhibit 99, which is incorporated by reference in its entirety. The information furnished under Item 12 of this Current Report on Form 8-K, including Exhibit 99, shall be deemed to be "filed" for purposes of the Securities Exchange Act of 1934, as amended, and incorporated by reference in any of our filings under the Securities Act of 1933, as amended, as may be specified in such filing.

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SIGNATURE

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

CENDANT CORPORATION

BY: /s/ Tobia Ippolito

Tobia Ippolito

Executive Vice President, Finance and

Chief Accounting Officer

Date: July 21, 2003

CENDANT CORPORATION CURRENT REPORT ON FORM 8-K REPORT DATED JULY 22, 2003 (JULY 21, 2003)

EXHIBIT INDEX

EXHIBIT
NO.
DESCRIPTION
------ 99 Press
Release:
Cendant
Reports
Results
for the
Second
Quarter of
2003,
Exceeding
Projections

CENDANT REPORTS RESULTS FOR THE SECOND QUARTER OF 2003, EXCEEDING PROJECTIONS

2Q 2003 EPS from Continuing Operations Increased 61% to \$0.37 Versus \$0.23 in 2Q 2002

Net Cash Provided By Operating Activities for 2Q 2003 Was \$1.2 Billion

Free Cash Flow for 2Q 2003 Was \$751 Million

2003 EPS from Continuing Operations Projection Raised to \$1.37 - \$1.39

NEW YORK, NY, JULY 21, 2003 - Cendant Corporation (NYSE: CD) today reported second quarter 2003 EPS from Continuing Operations of \$0.37, versus \$0.23 in second quarter 2002, an increase of 61%. This result exceeded the Company's prior projection of \$0.35 by \$0.02.

As a result of the better than expected second quarter results, including improving travel trends, the Company raised its projections for 2003. These projections reflect continued strength in the residential real estate and mortgage origination markets and an assumption that travel volumes continue to recover in the third quarter, balanced by the challenge of the current economic climate. Based on these expectations, the Company now projects full year 2003 EPS from Continuing Operations of \$1.37 - \$1.39, an increase of approximately 37% year over year, versus its prior projection of \$1.35 - \$1.37. The Company forecasts 2003 Net Cash Provided by Operating Activities of between \$4.5 and \$5.0 billion and free cash flow of at least \$2 billion.

Cendant's Chairman, President and CEO, Henry R. Silverman, stated: "Following the conclusion of the major combat in Iraq, travel trends began to improve faster than we expected, enabling us to exceed our projections for the quarter. Our diversified portfolio served us well, generating better than expected results in the face of a very challenging travel environment, as our real estate businesses continued to generate strong organic growth.

"We expect that the Company will generate \$2 billion or more in free cash flow per year for the foreseeable future. Indeed, as a result of the new federal tax laws and other initiatives, we do not expect to be a U.S. cash taxpayer until at least 2007. We will continue to deploy our cash primarily to reduce corporate debt and repurchase common stock and, as previously announced, in first quarter 2004 we will begin paying a quarterly cash dividend on our common shares."

SECOND QUARTER ACHIEVEMENTS

The Company made considerable progress towards its cash flow generation, debt reduction and share repurchase goals during the quarter:

- o Generated Net Cash Provided by Operating Activities of \$1.2 billion and free cash flow of \$751 million. See Table 7 for a description of free cash flow and reconciliation to net cash provided by operating activities for current and comparable periods.
- o Authorized an additional \$500 million in share repurchases.
- o Reduced corporate debt, net of cash on the balance sheet, by \$394 million. See Table 5 for more detailed information.
- o Repurchased 19.5 million shares of common stock at an average price of \$15.86 per share.

In addition, the Company:

- o Appointed Ronald L. Nelson as Chief Financial Officer (CFO) and member of the Board of Directors. Kevin M. Sheehan, the Company's former CFO, now focuses exclusively on his duties as Chairman and Chief Executive Officer of the Company's Vehicle Services Division.
- o Announced that it intends to begin paying a quarterly cash dividend in the first quarter of 2004, anticipated initially to be \$0.07 per common share, or \$0.28 per share annually, and to increase over time. The actual declaration of dividends, and the establishment of record and payment dates, is subject to the final determination of the Board of Directors.

SECOND QUARTER 2003 RESULTS OF REPORTABLE OPERATING STATEMENTS

_ ______

The following discussion of operating results focuses on revenue and EBITDA for each of our reportable operating segments. EBITDA is defined as earnings from continuing operations before non-program related depreciation and amortization, non-program related interest, amortization of pendings and listings, income taxes and minority interest. EBITDA is the measure that we use to evaluate performance in each of our reportable operating segments in accordance with generally accepted accounting principles. Revenue and EBITDA are expressed in millions.

REAL ESTATE SERVICES

(Consisting of the Company's real estate franchise brands, brokerage operations, mortgage services, settlement services and relocation services)

2003 2002 % CHANGE ---------------**REVENUE** \$ 1,775 \$ 1,440 23% ----------------**EBITDA** \$ 354 \$ 315 12% ------

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employee relocation, real estate brokerage and real estate franchise. Revenue also benefited from the acquisition of NRT in April 2002. See Table 8 for details on organic growth.

HOSPITALITY

(Consisting of the Company's nine franchised lodging brands, timeshare exchange and timeshare sales and marketing, and vacation rental businesses)

2003 2002 % **CHANGE** ----------- - -**REVENUE** \$ 635 \$ 565 12% ---------------

EBITDA \$ 150

\$ 173

(13%)

- ---------

_ _ _ _ _

Revenue and EBITDA were positively impacted by the acquisitions of Trendwest and European vacation rental companies in 2002, 13% growth in Fairfield timeshare sales revenue, and 8% growth in RCI timeshare exchange revenue. EBITDA declined, however, due to a weak travel environment which impacted our lodging franchise business, lower revenue from financing timeshare sales, and an increased investment in timeshare marketing, which should generate incremental revenue and EBITDA in future quarters. See Table 8 for details on organic growth.

TRAVEL DISTRIBUTION

(Consisting of electronic global distribution services for the travel industry and travel agency services)

2003 2002 % **CHANGE** - ----

----------_ _ _ _ _ REVENUE \$ 426 \$ 438 (3%) ----------------**EBITDA** \$ 104 \$ 130 (20%) ---------

Revenue and EBITDA declined primarily due to a 10% decrease in Galileo air travel booking volume, resulting from lower international travel levels, partially offset by the acquisition of national distribution partners (NDCs) in Europe during 2002. In addition, the acquisition of Trip Network Inc. in March 2003 contributed incremental revenue but negatively impacted EBITDA. Like other industry participants, we experienced a decline in worldwide travel demand during second quarter 2003 due to a number of factors, including the military conflict in Iraq, terrorist threat alerts, economic pressures and SARS. However, travel booking volumes have begun to rebound from their lows and year-over-year comparisons have improved progressively in May and June.

VEHICLE SERVICES

(Consisting of vehicle rental, vehicle management services and fleet card services)

2003 2002 % CHANGE ------ **REVENUE** \$ 1,463 \$ 1,030 42% ---------------**EBITDA** \$ 132 \$ 123 7% - --------------------

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Revenue and EBITDA increased due to the acquisition of certain assets of Budget Group, Inc. in fourth quarter 2002 and due to organic growth in Wright Express' fuel card management business. The integration of Budget, which represents a significant growth opportunity over the next two years, is proceeding according to plan. Revenue and EBITDA were negatively impacted by lower car rental volume at Avis due to depressed travel volumes. The impact of lower volume was partially offset by a 3% increase in car rental pricing.

FINANCIAL SERVICES

(Consisting of individual membership products, insurance-related services, financial services enhancement products and tax preparation services)

2003 2002 % CHANGE

---------REVENUE

\$ 275 \$ 311

(12%)

EBITDA \$ 75 \$ 88 (15%)

Revenue and EBITDA declined as expected due primarily to the continued attrition of the base of members retained by Cendant Membership Services at the time of the 2001 outsourcing of its business to Trilegiant, partially offset by growth in new member royalties paid to Cendant by Trilegiant. The EBITDA impact was partially mitigated by a net reduction in expenses from servicing fewer members.

OTHER ITEMS

- -----

- O As of June 30, 2003, the Company had \$627 million of cash and cash equivalents and approximately \$6.4 billion of corporate debt, including \$863 million of mandatorily convertible Upper DECS securities, outstanding. In addition, the Company had a \$375 million preferred minority interest outstanding, which will be reclassified as debt in the third quarter of 2003 in connection with a new accounting standard that was adopted by the Company on July 1, 2003.
- O As of June 30, 2003, the Company's \$2.9 billion credit facility was supporting \$1.1 billion in letter of credit used primarily as credit enhancement for our debt under management and mortgage programs. The Company had \$1.8 billion of availability for use as of June 30, 2003.
- o As of June 30, 2003, the Company's net debt (calculated as total corporate debt, including Upper DECS and preferred minority interest, net of cash on the balance sheet) to total capitalization (calculated as total stockholders' equity plus net debt) ratio was 38.6%, versus 41.9% as of December 31, 2002 (see calculation on Table 5). The Company's interest coverage ratio was 10 to 1 for second quarter 2003 (see calculation on Table 1).
- Weighted average common shares outstanding, including dilutive securities, used to calculate EPS was 1.039 billion for second quarter 2003, versus 1.053 billion for second quarter 2002.

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2003 OUTLOOK

The Company projects the following ranges of EPS from continuing operations for the remainder of 2003:

THIRD FOURTH FULL QUARTER QUARTER YEAR --

-- ----

```
- 2003
$0.44 -
0.45
$0.26 -
0.27
$1.37 -
1.39
2002
$0.24
$0.24
$1.01(a)
```

(a) Reflects the reclassification of extraordinary losses on the early extinguishments of debt (\$0.02 for second quarter and \$0.03 for full year) to continuing operations in accordance with the adoption of a new accounting pronouncement under generally accepted accounting principles effective January 1, 2003.

The comparability of the Company's earnings from 2002 to 2003 is impacted by the acquisitions of NRT in April 2002, Trendwest in May 2002, and Budget's car and truck rental operations in November 2002; the mortgage servicing rights asset write-down in third quarter 2002; the securities litigation charge recorded in fourth quarter 2002; the debt extinguishment costs incurred in second quarter 2002 and first quarter 2003, which are partially mitigated by reduced interest expense in subsequent quarters; and the gain on sale of our equity investment in Entertainment Publications, Inc. in first quarter 2003.

In addition, in order to increase the transparency of our operating results, we intend to amend our securitization structures for timeshare receivables, which will result in consolidation of those structures. While we will continue to transfer timeshare receivables to those structures, we will no longer recognize gains on sale at the time of such transfers. We estimate that the required change in the timing of income recognition will reduce our 2003 earnings per share by \$0.01 - \$0.02, which impact is reflected in our full-year 2003 projections. This change, along with the required consolidation of Bishop's Gate Residential Mortgage Trust, will have no impact on cash flow but will increase our assets and liabilities under management and mortgage programs by approximately \$3 billion each.

The Company also announced the following detailed financial projections for full year 2003 (in millions):

```
FULL YEAR 2003
ACTUAL PROJECTED
------
 REVENUE Real
Estate Services
$4,687 $6,350 -
     6,550
  Hospitality
 2,180 2,550 -
 2,650 Travel
 Distribution
 1,695 1,650 -
 1,750 Vehicle
Services 4,175
 5,600 - 5,750
   Financial
Services 1,325
1,350 - 1,400 --
-----
  ----- Total
  Reportable
```

FULL YEAR 2002

\$17,500 - 18,100 Corporate and Other 26 25 - 50 ----- Total Revenue \$14,088 \$17,525 - 18,150

Operating Segments \$14,062

5 EBITDA Real Estate Services \$832 \$1,200 -

======

650 - 700 Travel Distribution 526 475 - 525 Vehicle Services 408 400 - 450 Financial Services 450 350 - 375 ----- --Total Reportable **Operating** Segments \$2,841 \$3,125 - 3,250 Corporate and Other (198) (75 - `50) Depreciation and amortization(a) (466) (560 -540) Amortization of pendings/listings (256) (20 - 15)Interest expense, net (b) (304) (380 -360) -----_____ Pretax income \$1,617 \$2,090 -2,285 Provision for income taxes (544) (700 -765) Minority interest (22) (20 - 15) ------- Income from continuing operations \$1,051 \$1,370 -1,505 ====== =========== Diluted weighted average shares outstanding (c) 1,043 1,050 -1,040

1,250 Hospitality 625

- * Projections assume that travel volumes continue to recover in third quarter 2003 and do not reflect any impact from additional terrorist attacks or substantial changes to current economic conditions. Projections may not total because we do not expect the actual results of all segments to be at the lowest or highest end of any projected range simultaneously.
- * As previously disclosed, effective July 1, 2003 we consolidated Trilegiant, resulting in a non-cash charge of approximately \$295 million, which will be recorded as a cumulative effect of accounting change in third quarter 2003 and, therefore, will have no impact on income or earnings per share from continuing operations, but will impact net income.
- * The effective tax rate is expected to be between 33% and 34% in 2003.
- (a) Depreciation and amortization and interest expense exclude program-related amounts, which are already reflected in EBITDA.
- (b) 2002 interest expense includes \$42 million of losses on the early extinguishment of debt in connection with the adoption of a new accounting pronouncement under generally accepted accounting principles effective January 1, 2003, which required the reclassification of such losses from extraordinary items to continuing operations. 2003 interest expense includes \$62 million of losses on the early extinguishment of debt.
- (c) Diluted weighted average shares outstanding forecasted for 2003 reflect the full-year impact of the Trendwest and NRT acquisitions,

which were completed in 2002 for stock, offset by anticipated common stock repurchases.

INVESTOR CONFERENCE CALL

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Cendant will host a conference call to discuss the second quarter results on Tuesday, July 22, 2003, at 11:00 a.m. (EST). Investors may access the call live at WWW.CENDANT.COM or by dialing (913) 981-4910. A web replay will be available at WWW.CENDANT.COM following the call. A telephone replay will be available from 2:00 p.m. (EST) on July 22, 2003 until 8:00 p.m. (EST) on July 29, 2003 at (719) 457-0820, access code: 377415.

Cendant Corporation is primarily a provider of travel and residential real estate services. With approximately 90,000 employees, New York City-based Cendant provides these services to businesses and consumers in over 100 countries.

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More information about Cendant, its companies, brands and current SEC filings may be obtained by visiting the Company's Web site at WWW.CENDANT.COM or by calling 877-4-INFOCD (877-446-3623).

STATEMENTS ABOUT FUTURE RESULTS MADE IN THIS RELEASE, INCLUDING THE PROJECTIONS, AND THE STATEMENTS ATTACHED HERETO CONSTITUTE FORWARD-LOOKING STATEMENTS WITHIN THE MEANING OF THE PRIVATE SECURITIES LITIGATION REFORM ACT OF 1995. THESE STATEMENTS ARE BASED ON CURRENT EXPECTATIONS AND THE CURRENT ECONOMIC ENVIRONMENT. THE COMPANY CAUTIONS THAT THESE STATEMENTS ARE NOT GUARANTEES OF FUTURE PERFORMANCE. ACTUAL RESULTS MAY DIFFER MATERIALLY FROM THOSE EXPRESSED OR IMPLIED IN THE FORWARD-LOOKING STATEMENTS. IMPORTANT ASSUMPTIONS AND OTHER IMPORTANT FACTORS THAT COULD CAUSE ACTUAL RESULTS TO DIFFER MATERIALLY FROM THOSE IN THE FORWARD-LOOKING STATEMENTS ARE SPECIFIED IN CENDANT'S FORM 10-Q FOR THE PERIOD ENDED MARCH 31, 2003.

SUCH FORWARD-LOOKING STATEMENTS INCLUDE PROJECTIONS. SUCH PROJECTIONS WERE NOT PREPARED IN ACCORDANCE WITH PUBLISHED GUIDELINES OF THE AMERICAN INSTITUTE OF CERTIFIED PUBLIC ACCOUNTANTS OR THE SEC REGARDING PROJECTIONS AND FORECASTS, NOR HAVE SUCH PROJECTIONS BEEN AUDITED, EXAMINED OR OTHERWISE REVIEWED BY INDEPENDENT AUDITORS OF CENDANT OR ITS AFFILIATES. IN ADDITION, SUCH PROJECTIONS ARE BASED UPON MANY ESTIMATES AND ARE INHERENTLY SUBJECT TO SIGNIFICANT ECONOMIC, COMPETITIVE AND OTHER UNCERTAINTIES AND CONTINGENCIES, INCLUDING BUT NOT LIMITED TO THE IMPACT OF WAR, TERRORISM OR PANDEMICS, WHICH ARE BEYOND THE CONTROL OF MANAGEMENT OF CENDANT AND ITS AFFILIATES. ACCORDINGLY, ACTUAL RESULTS MAY BE MATERIALLY HIGHER OR LOWER THAN THOSE PROJECTED. THE INCLUSION OF SUCH PROJECTIONS HEREIN SHOULD NOT BE REGARDED AS A REPRESENTATION BY CENDANT OR ITS AFFILIATES THAT THE PROJECTIONS WILL PROVE TO BE CORRECT.

THIS RELEASE INCLUDES CERTAIN NON-GAAP FINANCIAL MEASURES AS DEFINED UNDER SEC RULES. AS REQUIRED BY SEC RULES, WE HAVE PROVIDED A RECONCILIATION OF THOSE MEASURES TO THE MOST DIRECTLY COMPARABLE GAAP MEASURES, WHICH IS CONTAINED IN THE TABLES TO THIS RELEASE AND ON OUR WEB SITE AT WWW.CENDANT.COM.

MEDIA CONTACT: Elliot Bloom 212-413-1832 INVESTOR CONTACTS: Sam Levenson 212-413-1834

Henry A. Diamond 212-413-1920

#

Tables Follow

TABLE 1

CENDANT CORPORATION AND SUBSIDIARIES
SUMMARY DATA SHEET
(DOLLARS IN MILLIONS, EXCEPT PER SHARE DATA)

2003 2002 % CHANGE -----

```
---- INCOME
  STATEMENT
  ITEMS FOR
   SECOND
 QUARTER Net
 Revenues $
4,580 $ 3,784
 21% Pretax
 Income (A)
 582 375 55%
 Income from
 Continuing
 Operations
 382 239 60%
  EPS from
 Continuing
 Operations
  (diluted)
0.37 0.23 61%
BALANCE SHEET
 ITEMS AS OF
JUNE 30, 2003
AND DECEMBER
  31, 2002
    Total
  Corporate
     Debt
  (Excluding
 Upper DECS)
(B) $ 5,545 $
 5,601 Cash
  and Cash
 Equivalents
627 126 Total
Stockholders'
Equity 9,776
  9,315 Net
Debt to Total
Capitalization
  Ratio (C)
 38.6% 41.9%
  CASH FLOW
  ITEMS FOR
    SECOND
 QUARTER Net
Cash Provided
by (Used in)
  Operating
 Activities
(D) $ 1,240 $
  (112) Free
  Cash Flow
    before
 Stockholder
 Litigation
 Payments (E)
751 438 Free
Cash Flow (E)
751 (752) Net
Cash Provided
by (Used in)
 Management
 and Mortgage
   Program
 Activities
(F) (154) 160
Payments Made
 for Current
    Period
Acquisitions,
 Net of Cash
Acquired (17)
  (371) Net
    Debt
 Repayments
 (432) (632)
     Net
 Repurchases
  of Common
 Stock (215)
(37) INTEREST
```

```
COVERAGE
RATIOS FOR
SECOND
QUARTER Total
EBITDA $ 801
$ 778 Non-
program
related
Interest
Expense, net
80 60
Interest
Coverage 10
to 1 13 to 1
```

REPORTABLE OPERATING SEGMENT RESULTS

SECOND QUARTER % CHANGE ---------------NET REVENUES 2003 2002 AS REPORTED ORGANIC (G) -------Real Estate Services \$ 1,775 1,440 23% 9% Hospitality 635 565 12% 4% Travel Distribution 426 438 (3%) (11%) Vehicle Services 1,463 1,030 42% (2%) Financial Services 275 311 (12%) (13%) -------------- Total Reportable Segments 4,574 3,784 21% 1% Corporate and Other 6 - * -------Total Company \$ 4,580 \$ 3,784 21%

========= ========= EBITDA Real Estate Services \$ 354 \$ 315 12% 15% Hospitality 150 173 (13%) (10%) Travel Distribution 104 130 (20%) (14%) Vehicle Services 132 123 7% (7%) Financial Services 75 88 (15%)

---- Total Reportable Segments 815 829 (2%) (1%) Corporate and Other (H) (14) (51) ---------- --------Total Company 801 778 Less: Non-program related Depreciation and Amortization 129 111 Nonprogram related Interest Expense, net 80 60 Early Extinguishment of Debt 6 38 Amortization of Pendings and Listings 4 194 --------------- Pretax Income \$ 582 \$ 375 55% ========= ========

(15%) -----

Not meaningful.

- (A) Referred to as "Income before income taxes and minority interest" on the Consolidated Condensed Statements of Income presented on Table 2.
- Does not include the Company's \$375 million mandatorily redeemable preferred interest that will be reclassified to long-term debt as of July 1, 2003 in connection with the adoption of a new accounting standard, as the Company is precluded from reclassifying this amount prior to July 1, 2003.
- (C) Although the Company is precluded from reclassifying its \$375 million mandatorily redeemable preferred interest on its Consolidated Balance Sheet (as described in Note (B) above), such amount is reflected as a component of Net Debt for the purposes of this ratio. See Table 5 for a calculation of this ratio.
- The 2002 amount includes \$1.19 billion of cash payments made to the stockholder litigation settlement trust during second quarter 2002 to extinguish the remaining portion of the Company's principal stockholder litigation settlement liability.
- (E) See Table 7 for the underlying calculations and reconciliations.(F) Included as a component of Free Cash Flow. This amount represents the net cash flows from the operating, investing and financing activities of management and mortgage programs.
- See Table 8 for underlying calculations.
- (H) Principally reflects unallocated corporate overhead.

TABLE 2

CENDANT CORPORATION AND SUBSIDIARIES CONSOLIDATED CONDENSED STATEMENTS OF INCOME (IN MILLIONS, EXCEPT PER SHARE DATA)

THREE MONTHS **ENDED SIX** MONTHS ENDED JUNE 30, JUNE 30, ---------- 2003 2002 2003

2002 ----------------- REVENUES Service fees and membershiprelated, net \$ 3,170 \$ 2,792 \$ 5,960 \$ 4,501 Vehiclerelated 1,406 981 2,673 1,871 Other 4 11 41 28 ----------------------- Net revenues 4,580 3,784 8,674 6,400 --------------**EXPENSES Operating** 2,401 1,831 4,414 2,695 Vehicle depreciation, lease charges and interest, net 617 510 1,213 1,009 Marketing and reservation 413 358 821 679 General and administrative 340 294 681 575 Nonprogram related depreciation and amortization 129 111 257 216 Nonprogram related interest, net: Interest expense, net 80 60 161 126 Early extinguishment of debt 6 38 54 38 Acquisition and integration related costs: Amortization of pendings and listings 4 194 7 194 Other 8 13 15 13 ------- -------- ------- Total expenses 3,998 3,409 7,623 5,545 -

INCOME BEFORE INCOME TAXES AND MINORITY INTEREST 582 375 1,051 855 Provision for income taxes 193 130 348 293 Minority interest, net of tax 7 6 12 8 ------ ------- INCOME FROM CONTINUING **OPERATIONS** 382 239 691 554 Income from discontinued operations, net of tax -24 - 51 Loss on disposal of discontinued operations, net of tax -(256) - (256)NET INCOME \$ 382 \$ 7 \$ 691 \$ 349 ========= ========= ========= EARNINGS PER SHARE BASIC Income from continuing operations \$ 0.38 \$ 0.23 \$ 0.68 \$ 0.55 Net income 0.38 0.01 0.68 0.35 DILUTED Income from continuing operations \$ 0.37 \$ 0.23 \$ 0.67 \$ 0.54 Net income 0.37 0.01 0.67 0.34 WEIGHTED **AVERAGE** SHARES Basic 1,017 1,023 1,022 1,001 Diluted 1,039 1,053 1,039 1,036

SECOND QUARTER -------- 2003 2002 % CHANGE --------------REAL ESTATE **SERVICES** SEGMENT REAL **ESTATE FRANCHISE** Closed Sides - Domestic 574,494 565,130 2% Average Price \$ 206,867 \$ 194,918 6% Royalty and Marketing Revenue (A) \$ 191,628 \$ 183,334 5% Total Revenue \$ 200,069 \$ 191,729 4% REAL ESTATE BROKERAGE (B) Net Revenue from Real Estate **Transactions** (C) \$ 1,065,919 \$ 909,051 * 0ther Revenue \$ 10,539 \$ 6,073 * Total Revenue \$ 1,076,458 \$ 915,124 * RELOCATION Service Based Revenue (Referrals, Outsourcing, etc.) \$ 76,679 \$ 69,405 10% Asset Based Revenue (Home Sale Closings and Financial Income) \$ 34,426 \$ 37,367 (8%) Total Revenue \$ 111,105 \$ 106,772 4% MORTGAGE Production Loans Closed to be Securitized (millions) \$ 16,976 \$

```
7,681 121%
   0ther
 Production
Loans Closed
(millions) $
  6,344 $
 4,767 33%
 Production
 Loans Sold
(millions) $
 16,298 $
 8,125 101%
  Average
 Servicing
    Loan
 Portfolio
(millions) $
 119,758 $
103,408 16%
Production
 Revenue $
 351,875 $
186,169 89%
   Gross
 Recurring
 Servicing
 Revenue $
 109,725 $
 102,956 7%
Amortization
    and
 Impairment
of Mortgage
 Servicing
 Rights $
(255,973) $
(113, 462)
  Hedging
Activity for
 Mortgage
 Servicing
 Rights $
  68,584 $
 (2,809) *
   0ther
 Servicing
Revenue (D)
$ (8,124) $
 (1,600) *
   Total
 Revenue $
 266,087 $
171,254 55%
 SETTLEMENT
 SERVICES
 Title and
 Appraisal
   Units
  149,123
107,810 38%
   Total
Revenue (E)
$ 123,416 $
 55,684 *
HOSPITALITY
  SEGMENT
  LODGING
  RevPAR $
  27.45 $
  27.55 -
 Weighted
  Average
   Rooms
 Available
  489,995
518,150 (5%)
 Royalty,
 Marketing
    and
Reservation
 Revenue $
```

95,280 \$ 101,005 (6%) Total Revenue \$ 108,426 \$ 116,373 (7%) RCI (F) Average Subscriptions 2,925,283 2,868,837 2% Average Subscription Fee \$ 58.69 \$ 56.45 4% Subscription Revenue \$ 42,918 \$ 40,485 6% Timeshare Exchanges 432,353 454, 255 (5%) Average Exchange Fee \$ 162.03 \$ 142.68 14% Exchange Fee Revenue \$ 70,056 \$ 64,811 8% Total Revenue \$ 143,874 \$ 133,378 8% **FAIRFIELD RESORTS** Tours 147,701 137,326 8% Total Revenue \$ 207,556 \$ 210,518 (1%) **TRENDWEST RESORTS** Tours 105,365 105,245 -Total Revenue (G) \$ 143,233 \$ 93,520 * VACATION RENTAL GROUP Cottage Weeks Sold 130,198 71,549 82% Total Revenue (H)

* Not meaningful.

\$ 32,170 \$ 14,854 *

(A) Includes intercompany royalties paid by Real Estate Brokerage.

(C) Net of intercompany royalties paid to Real Estate Franchise.

(D) Includes net interest expense of \$24 million and \$13 million for 2003 and 2002, respectively.

(F) Includes weeks and points members.

⁽B) The 2002 amounts reflect the revenues of NRT from the acquisition date (April 17, 2002) forward, while the 2003 amounts reflect the revenues for the entire quarter. Accordingly, second quarter 2002 revenues are not comparable to the current period amounts.

⁽E) The 2002 amount includes the revenues of NRT's settlement services operations from the acquisition date (April 17, 2002) forward, while the 2003 amount includes the revenues for the entire quarter. Accordingly, second quarter 2002 revenues are not comparable to the current period amount.

- (G) The 2002 amount reflects the revenues of Trendwest from the acquisition date (April 30, 2002) forward, while the 2003 amount reflects the revenues for the entire quarter. Accordingly, second quarter 2002 revenues are not comparable to the current period amount.
- (H) The 2002 amount includes the revenues of businesses acquired during second quarter 2002 from their acquisition dates forward, while the 2003 amount includes the revenues for these businesses for the entire quarter. The 2003 amount also includes the revenue of a company acquired in October 2002. Accordingly, second quarter 2002 revenues are not comparable to the current period amount.

TABLE 3 (PAGE 2 OF 2)

CENDANT CORPORATION AND AFFILIATES SEGMENT REVENUE DRIVER ANALYSIS (REVENUE DOLLARS IN THOUSANDS)

SECOND QUARTER ----2003 2002 % CHANGE ------TRAVEL DISTRIBUTION SEGMENT Galileo Domestic Booking Volume (000's) Air (A) 20,979 20,436 3% Car/Hotel 4,528 4,521 - Galileo International Booking Volume (000's) Air (A) 41,050 48,779 (16%) Car/Hotel 1,234 1,328 (7%) Galileo Worldwide Booking Volume (000's) Air (A) 62,029 69,215 (10%) Car/Hotel 5,762 5,849 (1%) Travel Services Online Gross Bookings (000's) \$ 347,248 \$ 231,917 50% Travel Services Off-line **Gross Bookings** (000's) \$ 129,612 \$ 172,921 (25%) Total Revenue (B) \$ 426,228 \$ 438,150 * **VEHICLE SERVICES** SEGMENT AVIS Rental Days (000's) 13,939 15,201 (8%) Time and Mileage Revenue per Day \$ 41.53 \$ 40.35 3% Average Length of Rental (stated in Days) 3.52 3.63 (3%) Total Revenue \$ 624,271 \$ 654,578 (5%) BUDGET (C) Car Rental Days (000's) 8,335 7,884 6% Time and Mileage Revenue per Day \$ 32.98 \$ 35.80 (8%) Average Length of Rental (stated in Days) 4.33 4.22 3% Car Rental Revenue \$ 319,128 (D) Truck Rental Revenue \$ 139,163 (D) Total Revenue \$ 458,291 (D) VEHICLE MANAGEMENT AND FUEL

CARD SERVICES Average Fleet (Leased) 317,622 318,337 - Average Number of Cards (000's) 3,754 3,628 3% Service Based Revenue \$ 56,588 \$ 48,175 17% Asset Based Revenue \$ 323,645 \$ 327,252 (1%) Total Revenue \$ 380,233 \$ 375,427 1% FINANCIAL SERVICES SEGMENT Insurance/Wholesalerelated Revenue \$ 148,311 \$ 139,997 6% Individual Membership Royalty Revenue (E) \$ 4,490 \$ - * Other Individual Membership Revenue (F) \$ 96,421 \$ 152,253 (37%) Total Revenue \$ 275,110 \$ 310,792 (11%)

* Not meaningful.

- (A) The 2002 amounts have been revised to reflect segments on a basis consistent with 2003 and with industry standards.
- (B) The 2003 amount includes the revenues of businesses acquired subsequent to second quarter 2002. Accordingly, second quarter 2002 revenues are not comparable to the current period amount.
- (C) The methodology for calculating Budget's revenue drivers currently differs from the methodology used for the Avis business as Budget has not yet been integrated onto Avis' reservation system. Due to the methodology difference, Budget's length of rental will be longer than Avis' based on a rental of the same duration and, accordingly, Budget's time and mileage per day will be lower than Avis' for the same rental. The integration is expected to occur by the end of second quarter 2004.
- (D) The operations of this business were acquired subsequent to the second quarter of 2002.
- (E) Reflects only Cendant's royalty received on revenues generated by members who joined the clubs and programs subsequent to July 2001. The revenue generated by these new members is recognized by Trilegiant and is not included in the above table. Cendant receives a royalty of 5%, with minimal associated expenses, on the revenues recognized by Trilegiant in connection with the new members.
- (F) Reflects a decline due to the outsourcing of the Company's individual membership business in July 2001 to Trilegiant. While the Company continues to collect membership fees from the members that existed as of July 2001, it does not collect the membership fees from new members who joined the clubs and programs subsequent to July 2001. Trilegiant recognizes the revenues generated by these new members (see (E) above).

TABLE 4

CENDANT CORPORATION AND SUBSIDIARIES
CONSOLIDATED CONDENSED BALANCE SHEETS
(IN BILLIONS)

AS OF AS OF JUNE
30, 2003
DECEMBER 31,
2002 -------- ASSETS
Current assets:
Cash and cash
equivalents \$
0.6 \$ 0.1 Other
current assets
3.1 3.3 -----

----- Total

```
current assets
3.7 3.4 Property
 and equipment,
  net 1.7 1.8
 Goodwill, net
10.8 10.7 Other
  non-current
assets 4.5 4.9 -
 -----
  Total assets
  exclusive of
  assets under
 programs 20.7
  20.8 Assets
under management
  and mortgage
 programs 16.2
15.1 -----
-- ------
   ---- TOTAL
ASSETS $ 36.9 $
     35.9
 =========
===============
LIABILITIES AND
 STOCKHOLDERS'
 EQUITY Current
  liabilities:
Current portion
  of long-term
debt $ 0.7 $ --
 Other current
liabilities 4.9
5.0 -----
- -----
   --- Total
    current
liabilities 5.6
 5.0 Long-term
debt, excluding
 Upper DECS 4.8
 5.6 Upper DECS
 0.9 0.9 Other
  non-current
liabilities 1.0
  _____
   --- Total
  liabilities
  exclusive of
  liabilities
 under programs
12.3 12.4
  Liabilities
under management
  and mortgage
 programs 14.4
13.8 Mandatorily
   redeemable
   preferred
 interest in a
 subsidiary (*)
 0.4 0.4 Total
 stockholders'
equity 9.8 9.3 -
----------
 -----
     TOTAL
LIABILITIES AND
 STOCKHOLDERS'
EQUITY $ 36.9 $
     35.9
 =========
===========
```

^(*) The 2003 amount will be reclassified to long-term debt as of July 1, 2003 in connection with the adoption of a new accounting standard.

CENDANT CORPORATION AND SUBSIDIARIES SCHEDULE OF CORPORATE DEBT (A) (IN MILLIONS)

EARLIEST MANDATORY JUNE 30, MARCH 31, DECEMBER 31, REDEMPTION DATE MATURITY DATE 2003 2003 2002 - -_____ ----------- ------NET DEBT December 2003 December 2003 7 3/4% notes \$ 229 \$ 229 \$ 966 February 2004 February 2021 Zero coupon senior convertible contingent notes (B) 425 422 420 May 2004 May 2021 Zero coupon convertible debentures (C) 7 401 857 November 2004 November 2011 3 7/8% convertible senior debentures (D) 804 804 1,200 August 2006 August 2006 6 7/8% notes 849 849 849 January 2008 January 2008 6 1/4% notes 796 796 - May 2009 May 2009 11% senior subordinated notes 398 435 530 March 2010 March 2010 6 1/4% notes 348 348 - January 2013 January 2013 7 3/8% notes 1,190 1,189 - March 2015 March 2015 7 1/8% notes 250 250 - December 2005 Revolver borrowings -- 600 Net hedging gains (E) 163 81 89 Other 86 88

90 -----

corporate debt, excluding Upper DECS 5,545 5,892 5,601 Less: Cash and cash equivalents 627 580 126 --------------- 4,918 5,312 5,475 Plus: Upper DECS 863 863 863 Plus: Mandatorily redeemable preferred interest 375 375 375 ---------- --------- NET DEBT \$ 6,156 \$ 6,550 \$ 6,713 ======== ======= ========= **TOTAL** CAPITALIZATION Total Stockholders' Equity \$ 9,776 \$ 9,529 \$ 9,315 Net Debt (per above) 6,156 6,550 6,713 --------------- TOTAL CAPITALIZATION \$ 15,932 \$ 16,079 \$ 16,028 ======= ======= ========= NET DEBT TO T0TAL CAPITALIZATION RATIO (F) 38.6% 40.7%

41.9%

Total

(A) Amounts presented herein exclude debt under management and mortgage programs.

- (B) Each \$1,000 principal amount is convertible into 33.4 shares of CD common stock during the third and fourth quarters of 2003 if the average price of CD common stock exceeds \$21.32 and \$21.45, respectively, during the stipulated measurement periods. The average price of CD common stock at which the notes are convertible increases on a quarterly basis by a stipulated percentage. Redeemable by the Company after February 13, 2004. Holders may require the Company to repurchase the notes on February 13, 2004, 2009 and 2014. Issued at a discount resulting in a yield-to-maturity of 2.5%.
- (C) Each \$1,000 principal amount is convertible into 39.08 shares of CD common stock if the average price of CD common stock exceeds \$28.15 during the stipulated measurement periods. Redeemable by the Company after May 4, 2004. Holders may require the Company to repurchase the debentures on May 4, 2004, 2006, 2008, 2011 and 2016. The 2003 year to date redemptions eliminated approximately 33 million shares of potential dilution.
- (D) Each \$1,000 principal amount is convertible into 41.58 shares of CD common stock during 2003 if the average price of CD common stock exceeds \$28.59 during the stipulated measurement periods. The average price of CD

- common stock at which the debentures are convertible decreases annually by a stipulated percentage. Redeemable by the Company after November 27, 2004. Holders may require the Company to repurchase the debentures on November 27, 2004 and 2008. The 2003 year to date repurchases eliminated approximately 16 million shares of potential dilution.
- (E) As of June 30, 2003, represents \$225 million of realized gains resulting from fair value hedges that will be amortized by the Company to reduce future interest expense, partially offset by \$62 million of mark to market adjustments on current fair value interest rate hedges.
- (F) The calculation of this ratio has been revised to reflect the mandatorily redeemable preferred interest as a component of net debt in connection with a new accounting standard that was adopted by the Company on July 1, 2003. When reporting first quarter 2003 results, the Company's definition of net debt did not include the mandatorily redeemable preferred interest. When calculating this ratio using the definition of net debt from first quarter 2003, the Net Debt to Total Capitalization ratio was 36%, 38% and 40% as of June 30, 2003, March 31, 2003 and December 31, 2002, respectively.

TABLE 6

CENDANT CORPORATION AND SUBSIDIARIES CONSOLIDATED CONDENSED STATEMENTS OF CASH FLOWS (IN MILLIONS)

THRFF MONTHS **ENDED SIX** MONTHS ENDED JUNE 30, JUNE 30, ----------------- 2003 2002 2003 2002 -------- -----**OPERATING ACTIVITIES** Net cash provided by (used in) operating activities exclusive of management and mortgage programs \$ 1,002 \$ (830)\$ 1,318 \$ (2,275) Net cash provided by operating activities of management and mortgage programs 238 718 1,046 1,591 --------- NET CASH PROVIDED BY (USED IN) **OPERATING**

ACTIVITIES 1,240 (112)

```
2,364 (684)
   ----
 INVESTING
 ACTIVITIES
 Property
    and
 equipment
 additions
(101) (86)
(198) (139)
Net assets
 acquired,
net of cash
 acquired,
    and
acquisition-
  related
  payments
(54) (384)
(135) (623)
 Proceeds
    from
stockholder
litigation
settlement
trust - - -
 1,410 Net
 proceeds
    from
\hbox{\tt disposition}
of business
 - 1,200 -
   1,200
Other, net
20 (17) 155
(21) -----
-- -----
 Net cash
provided by
 (used in)
 investing
activities
 exclusive
     of
management
    and
 mortgage
 programs
 (135) 713
(178) 1,827
------
MANAGEMENT
    AND
 MORTGAGE
 PROGRAMS:
    Net
investment
in vehicles
(883) (830)
  (1,570)
(1,180) Net
 timeshare
receivables
    and
 inventory
 (52) (67)
 (33) (84)
    Net
relocation
receivables
(80) 6 (92)
   65 Net
  mortgage
```

```
servicing
 rights,
 related
derivatives
   and
mortgage-
  backed
securities
88 (135) 81
(412) -----
(927)
  (1,026)
  (1,614)
(1,611) ---
-----
-----
--- -----
- NET CASH
PROVIDED BY
 (USED IN)
INVESTING
ACTIVITIES
  (1,062)
   (313)
(1,792) 216
------
-----
FINANCING
ACTIVITIES
 Proceeds
   from
borrowings
1 3 2,651 3
Principal
payments on
borrowings
(433) (635)
  (2,834)
  (1, 126)
 Issuances
of common
stock 94 43
 126 106
Repurchases
of common
stock (309)
(80) (461)
  (137)
Other, net
 (22) (13)
(86) (18) -
-----
-----
 --- Net
 cash used
    in
financing
activities
exclusive
    of
management
   and
 mortgage
 programs
(669) (682)
  (604)
(1, 172) ---
--- -----
MANAGEMENT
   AND
 MORTGAGE
 PROGRAMS:
```

```
Proceeds
   from
borrowings
6,539 4,837
  13,625
   7,355
 Principal
payments on
borrowings
  (6,240)
  (4, 135)
  (12,825)
(7,187) Net
 change in
 short-term
borrowings
233 (231)
(238) (36)
Other 3 (3)
(9) (6) ---
-----
-----
 - 535 468
553 126 ---
-----
--- -----
 - NET CASH
  USED IN
 FINANCING
ACTIVITIES
(134) (214)
   (51)
(1,046) ---
-----
-----
--- -----
- Effect of
 changes in
 exchange
 rates on
 cash and
   cash
equivalents
3 (10) (20)
 (16) Cash
provided by
discontinued
operations
- 93 - 74 -
------
-----
-----
  --- Net
 increase
 (decrease)
in cash and
   cash
equivalents
 47 (556)
501 (1,456)
 Cash and
   cash
equivalents,
 beginning
 of period
 580 1,042
126 1,942 -
-----
-----
  --- CASH
 AND CASH
EQUIVALENTS,
  END OF
 PERIOD $
627 $ 486 $
 627 $ 486
 ========
 ========
```

TABLE 7

CENDANT CORPORATION AND SUBSIDIARIES CONSOLIDATED SCHEDULES OF FREE CASH FLOWS (IN MILLIONS)

Free Cash Flow is useful to management and the Company's investors in measuring the cash generated by the Company that is available to be used to repurchase stock, repay debt obligations, pay dividends and invest in future growth through new business development activities or acquisitions. Free Cash Flow should not be construed as a substitute in measuring operating results or liquidity. Such metric may not be comparable to similarly titled measures used by other companies and is not a measurement recognized under generally accepted accounting principles. A reconciliation of Free Cash Flow to the appropriate measure recognized under generally accepted accounting principles (Net Cash Provided by Operating Activities) is presented below.

THREE MONTHS **ENDED SIX** MONTHS ENDED JUNE 30, JUNE 30, ----------------- 2003 2002 2003 2002 ------- ----------------- Pretax income \$ 582 \$ 375 \$ 1,051 \$ 855 Addback of non-cash depreciation and amortization: Non-program related 129 111 257 216 Pendings and listings 4 194 7 194 Tax payments, net of refunds (29) (22)(49)(70) Working capital (A) 349 (23) 116 (298) Capital expenditures (101) (86)(198) (139) Other (29) (271) 22 (316)Management and mortgage programs (B) (154) 160 (15) 106 -------- -----FREE CASH FLOW BEFORE

STOCKHOLDER LITIGATION PAYMENTS 751 438 1,191

548 Stockholder litigation payments -(1,190) -(1,440) ------- ----------FREE CASH FLOW 751 (752) 1,191 (892)Current period acquisitions, net of cash acquired (17) (371)(44) (543)Payments related to prior period acquisitions (37)(13)(91) (80) Net repurchases of common stock (215) (37) (335) (31) Net proceeds from disposition of business 1,200 -1,200 Investments and other (3) 49 (37)13 Net repayments of borrowings (432)(632)(183)(1,123) -------------- NET **INCREASE** (DECREASE) IN CASH AND CASH **EQUIVALENTS** (PER TABLE 6) \$ 47 \$ (556) \$ 501 \$ (1,456) ======= =======

=======

- (A) The 2003 amounts include approximately \$160 million of proceeds received from the termination of interest rate swaps on corporate debt instruments. The Company subsequently reset these hedge positions to create a desired balance between its floating rate debt and floating rate assets.
- (B) Cash flows related to management and mortgage programs may fluctuate significantly from period to period due to the timing of the underlying management and mortgage program transactions (i.e., timing of mortgage loan origination versus sale). For the three months ended June 30, 2003 and 2002, the net cash flows from the activities of management and mortgage programs is reflected on Table 6 as follows: (i) net cash provided by operating activities of \$238 million and \$718 million, respectively, (ii) net cash used in investing activities of \$927 million and \$1,026 million, respectively, and (iii) net cash provided by financing activities of \$535 million and \$468 million, respectively. For

the six months ended June 30, 2003 and 2002, the net cash flows from the activities of management and mortgage programs is reflected on Table 6 as follows: (i) net cash provided by operating activities of \$1,046 million and \$1,591 million, respectively, (ii) net cash used in investing activities of \$1,614 million and \$1,611 million, respectively, and (iii) net cash provided by financing activities of \$553 million and \$126 million, respectively.

RECONCILIATION OF FREE CASH FLOW TO NET CASH PROVIDED BY (USED IN) OPERATING ACTIVITIES (IN MILLIONS)

THREE MONTHS **ENDED SIX** MONTHS ENDED JUNE 30, JUNE 30, --------------- 2003 2002 2003 2002 ------ --------------- FREE CASH FLOW (PER ABOVE) \$ 751 \$ (752) \$ 1,191 \$ (892) Cash (inflows) outflows included in Free Cash Flow but not reflected in Net Cash Provided by (Used in) Operating Activities: Investing activities of management and mortgage programs 927 1,026 1,614 1,611 Financing activities of management and mortgage programs (535)(468)(553) (126) Capital expenditures 101 86 198 139 Proceeds received on asset sales (4) - (86)(3) Reductions to Net Cash Provided by (Used in) **Operating** Activities but not reflected in Free Cash Flow: Funds released from stockholder litigation settlement trust (a) - -

-(1,410)

Other - (4) -_____ - NET CASH PROVIDED BY (USED IN) OPERATING **ACTIVITIES** (PER TABLE 6) \$ 1,240 \$ (112) \$ 2,364 \$ (684) ======= ======= ======= **PROJECTED** 2003 (FULL YEAR) ---------- FREE CASH FLOW \$ 2,000 Cash (inflows) outflows included in Free Cash Flow but not reflected in Net Cash Provided by **Operating** Activities: Investing and financing activities of management and mortgage programs 2,502 Capital expenditures 465 Proceeds received on asset sales (86) --------- NET CASH PROVIDED BY OPERATING **ACTIVITIES \$** 4,881

==========

(a) Represents payments made by the Company to the stockholder litigation settlement trust in 2001. Such funds were then released directly from the trust in 2002 to pay off a portion of the Company's stockholder litigation settlement liability. The extinguishment of the liability was reported as a reduction to net cash provided by operating activities during 2002 but is not reflected in free cash flow during 2002 as such amount did not represent payments made by the Company during 2002.

TABLE 8

CENDANT CORPORATION AND SUBSIDIARIES ORGANIC GROWTH BY SEGMENT (IN MILLIONS)

Organic growth represents the results of our reportable operating segments excluding the impact of acquisitions, dispositions and other items that would affect the comparability of the period over period results. See Table 1 for the reported results of each of our operating segments.

| REVENUES | | | | | | | | | | |
|----------|---|---|---|---|---|---|---|---|---|---|
| EBITDA | | | | | | | | | | |
| - | - | - | - | - | - | - | - | - | - | - |
| - | - | - | - | - | - | - | - | - | - | - |
| - | - | - | - | - | - | - | - | - | - | - |
| - | - | - | - | - | - | - | - | - | - | - |

SECOND QUARTER SECOND QUARTER --------2003 2002 % (*) 2003 2002 % (*) ---- -----____ -- Real Estate Services (A) \$ 1,602 \$ 1,464 9% \$ 363 \$ 314 15% Hospitality (B) 583 558 4% 152 168 (10%)Travel Distribution (C) 390 438 (11%) 112 131 (14%) Vehicle Services (D) 1,005 1,029 (2%) 115 123 (7%) Financial Services (E) 270 311 (13%) 75 88 (15%) ------- ----------- ------- Total Reportable Segments \$ 3,850 \$ 3,800 1% \$ 817 \$ 824 (1%)====== ======

(*) Amounts may not calculate due to rounding in millions.

- (A) Includes a reduction in revenue growth of \$197 million and an increase in EBITDA growth of \$10 million related to the acquisition of NRT Incorporated (April 2002) and other real estate brokerage operations acquired during or subsequent to second quarter 2002.
- (B) Includes a reduction in revenue growth of \$45 million and an increase in EBITDA growth of \$7 million primarily related to the acquisitions of Trendwest Resorts, Inc. (April 2002), FFD Development Company, LLC (February 2003) and certain other European vacation rental companies during or subsequent to second quarter 2002.
- (C) Includes a reduction in revenue growth of \$36 million and an increase in EBITDA growth of \$7 million primarily related to the acquisitions of Trust International (July 2002), Lodging.com (August 2002), Trip Network, Inc. (March 2003) and several national distribution companies in Europe during or subsequent to second quarter 2002.
- (D) Includes reductions in revenue and EBITDA growth of \$457 million and \$17 million, respectively, related to the November 2002 acquisition of certain assets of Budget Group, Inc.
- (E) Includes a reduction in revenue growth of \$5 million related to the consolidation of certain insurance operations in second quarter 2003 due to

| an | increase | in | the | Company's | ownership | percentage | of such | businesses. | | |
|----|----------|----|-----|-----------|-----------|------------|---------|-------------|--|--|
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