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BUDGET CAR RENTAL EARNS DISTINGUISHED 'MOST SATISFIED CUSTOMERS' AWARD IN AUSTRALIA

PARSIPPANY, N.J., June 9, 2014 – Budget Car Rental has topped Canstar Blue's list for car rental customer satisfaction and has earned the "Most Satisfied Customers Award." Budget received the highest ratings in five categories, including overall satisfaction, service, vehicle availability, booking process and cost and fee transparency. The independent study surveyed 2,500 Australian consumers to measure and track customer satisfaction. The outcomes reported are the results from customers within the survey group who have rented a car in Australia in the last 12 months.

"This award is a testament of our strategic focus to 'put the customer first' across all aspects of our business operations – from transparency to service," said Patric Siniscalchi, president, Latin America/Asia-Pacific. "We are thrilled to receive Canstar Blue's distinguished honor and look forward to continuing to serve and satisfy customers in Australia and around the globe."

The Canstar Blue award builds upon Budget Australia's recent TripAdvisor accolade. Budget Australia earned TripAdvisor's 2014 Travelers' Choice Award for "Car Rental Agency in Australia."

In Australia, Budget operates more than 190 locations, serving customers at major airports and convenient metropolitan locations, including Adelaide, Brisbane, Canberra, Darwin, Hobart, Melbourne, Perth and Sydney. Budget offers travelers a variety of vehicle makes and models, with automatic and manual transmissions. Vehicles range from economy cars to luxury sedans and SUVs. Budget also offers four-wheel-drive vehicles and mini-buses, and boasts Australia's largest fleet of truck and commercial vehicles.

Travelers in Australia also benefit from Budget's friendly, professional service and ancillary products such as global positioning system (GPS) navigation devices and child safety seats, as well as vehicle damage coverage options. In addition, Budget is a proud car rental partner of the Qantas Frequent Flyer program. For more information, visit budget.com.au.

About Budget

Budget Car Rental is one of the world's best-known car rental brands with approximately 3,350 locations in more than 120 countries. Budget is an industry leader in providing vehicle rental services to value-conscious travelers and also operates the second-largest truck rental business in the United States, through a network of approximately 1,650 locations. Budget is owned by Avis Budget Group, Inc. (NASDAQ: CAR), which operates and licenses the brand throughout the world. For further information, visit www.budget.com.

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